



development academy of the philippines

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CIP/40450806579

## Productivity and Development Center 2016 PROJECT ACCOMPLISHMENT REPORT

### I. Project Information

Project Code : QBRRG  
Project Title : Organizational Performance Excellence through the Government Excellence Class with Special Focus on Civil Society Organizations Accreditation Process in Support of Pantawid Pamilya and Other Government Development Programs  
Project Start : 21 June 2016  
Project End : 23 December 2016  
Project Price : P624,960.00  
Client Organization : Department of Social Welfare and Development (DSWD)

### II. Project Team

Project Manager	: Ceazar Valerei E. Navarro
Team Members	: Cherryl DL. Ortega Chenier Nicu C. Villanueva Nory Grace Evangelio Mary Jill Myrla D. Ong Gue
Supervising Fellow	: Ma. Theresa A. Agustin

### III. Project Details

Project Description : In conjunction with the commitment of the Department of Social Welfare and Development (DSWD) Central Office to performance excellence, its thrust to improve government productivity and effectiveness, and to create a culture of excellence, this project provides technical services to the DSWD on organizational performance excellence through the Government Excellence Class (GEC), with Special Focus on CSO Accreditation Process in Support of Pantawid Pamilya and Other Government Development Programs.

Project Objective : The project aims to accelerate the Department Performance Excellence through the GEC activities, which will redound to:

1. An objective assessment of the Department strengths and opportunities for improvement in terms of:
  - a. Leadership
  - b. Strategic Planning
  - c. Customer and Citizen Focus



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- d. Measurement, Analysis and Knowledge Management
  - e. Human Resource Focus
  - f. Operations Focus
  - g. Organizational Results
2. Continuing capacity-building for DSWD in running the established Quality Management System (QMS) of the Standards Bureau and its CSO Accreditation Division.
3. Enlisting to the GEC programme.

Focus Area : Public Sector Organizations  
Project Type : Training and Consultancy  
Regional : National  
Coverage

### **IV. Project Accomplishments**

#### **Key Activities Implemented:**

1. Orientation on BE and GEC
2. Training Course on GEC Self-Assessment
3. Facilitation of Consensus Meeting
4. Generation of Score Report
5. Facilitation of Action Planning Workshop
6. Foundation Course on ISO 9001:2015 Quality Management System (QMS) Requirements
7. Project Completion Documentation

#### **Major Outputs:**

1. Completed GEC self-assessment
2. Collated Strength and Opportunities for Improvement of the organization
3. GEC Score Report
4. Action Plan
5. Project Terminal Report

#### **Project Impact:**

As a result of the interventions provided for by the Academy, the project provides for the DSWD, particularly the Standards Bureau (SB), an opportunity to know their organizational strength and areas for improvement. Consequently, the project gives DSWD a relative sense of confidence and maturity that will certainly help them improve their productivity and



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effectiveness, achieve performance excellence, and create a culture of excellence. In effect, the DSWD-SB can work on their organizational performance excellence with special focus on CSO accreditation process in support of pantawid pamilya and other government development programs.

**Lessons Learned:**

1. Familiarization on the DAP Project Management Cycle.
2. Constant communication with the client on the project requirements.
3. Communications should be made in formal writing.

**V. Attachments**

- GEC Score Reports
- GEC Action Plan
- Summary of Evaluation
- Photo Documentation

**Prepared by:**

**CEAZAR VALEREI E. NAVARRO**  
Project Manager

**Noted / Approved by:**

**ARNEL D. ABANTO**  
Center Head

**Notes:**

1. Project details on Section I-III can be generated thru PMIS based on PMs inputs.
2. Project Managers are required to accomplish Section IV & provide Section V to reflect results of project implementation
3. Project Managers can update/adjust the pre-filled sections(I-III) based on actual data